

# SEND Family Voice

A monthly newsletter filled with news, information and events for all things SEND in the Redcar & Cleveland area.

## Annual Survey

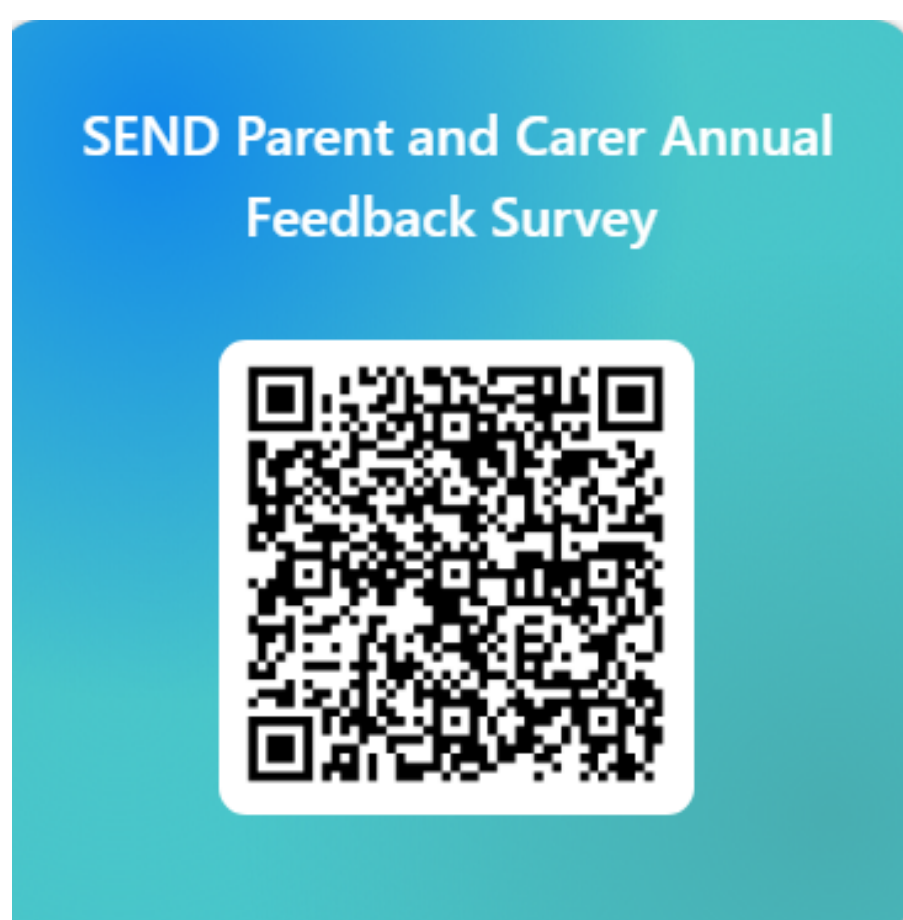
A warm thank you to all our parents and carers who have already taken the time to complete our annual survey. This survey is an important part of our planning process for the next financial year. As the recognised Parent and Carer Forum for Redcar and Cleveland we receive our core grant every April and the feedback from the annual survey and events held over the past year are all incorporated into our planning meetings. This is to ensure that:

- Any issues or gaps identified by parents and carers are raised to the relevant professionals and the appropriate action taken. This could include a working party to address issues, an event to raise awareness or simply sharing information. If you have experienced an issue with a service or professional or identified a gap in a service this is what we need you to tell us on our annual survey.
- Workshops and training based on what you want to see. We often ask parents to let us know what training and workshops they want to see. Following parent and carers feedback we have arranged for Alison Wombwell to host a session on Autism, Girls and Puberty, Eating difficulties from The Bungalow Partnership to name a few. When we collect feedback we ask parents to give us honest feedback, if an event has been great and you would like to see them back let us know! If an event wasn't what you expected or didn't meet your needs, let us know! All this feedback helps to ensure we are meeting our aims which are to engage with families, provide support and advocate for services that meet the needs of our families.
- Support out in the community in your local family hubs. We have been trialling coming along to Family Hubs to meet parents and provide support out and about in the community. These community events have not been well attended and we would like to know why? Is it the venue? the time or day? or would you prefer these in a neutral environment. If you complete our survey these are the things we want to hear from you.

As always we are looking for ways to meet families and find out your experiences so we can ensure we are representing the voices of all families in Redcar and Cleveland.

The link for the survey is located below together with the QR Code to scan and complete. This survey is completely anonymous so please tell us your thoughts so we can ensure our service fits your needs.

[https://forms.cloud.microsoft/Pages/ResponsePage.aspx?id=orvj0mzv\\_EWt3RAXiqQ-gaNlg\\_aZp0pBhybmKh5MThpUOE9HOVIISIJEMjBPU0E3RIICUU9YMVEzMC4u](https://forms.cloud.microsoft/Pages/ResponsePage.aspx?id=orvj0mzv_EWt3RAXiqQ-gaNlg_aZp0pBhybmKh5MThpUOE9HOVIISIJEMjBPU0E3RIICUU9YMVEzMC4u)



We received 166 responses to our last annual survey can we beat that this year?!

## Your Voice

We are keen to hear your views and opinions about the SEND services in Redcar and Cleveland. Please take a moment to complete this on the "Your Voice" section of the website. Good, bad or indifferent we want to hear from you!

<https://sendfamilyvoicerc.co.uk/your-voice/>



# News & Information

## PINS project

The Partnership for Inclusion of Neurodiversity (PINS) Project officially finished on Tuesday 31<sup>st</sup> March 2026. We started this pilot project in March 2024 where primary schools within Redcar and Cleveland were asked to express an interest if they wished to be a part of the project. We were allocated funding to work with 20 schools and all schools came on board with such gusto it was amazing to see. We had 9 months to plan, deliver and evaluate the project! We also had the 6 weeks holidays and Christmas break within this.

Every school who participated welcomed us (the PCF) and assisted where they could. We visited every school, every term holding coffee mornings and afternoons to meet parents and carers and find out what their experiences of school were. We used this as part of the project to help us build trusting and positive relationships between schools and parents. We have never had the opportunity to work like this and have these open and honest conversations and these were so helpful. Whilst the coffee events were being held school staff, behind the scenes, were meeting with professionals and holding sensory audits of their environment, undertaking numerous training offers and webinars and putting into practice everything they had learnt from the training.

We were granted a second year of PINS to really embed what had been learnt and that it formed part of schools every day structure moving forward. We sent out surveys at the beginning of year 1 and then again at the end and the scores given by parents showed the positive impact the programme had made on school and their children's journey through school.

An amazing partnership with Monica Wheeler from the Local Authority, Sandra Sleeman from ICB and Emma Hebb from the forum, the 3 of us worked together to ensure the PINS program was a great success and delivered into all 20 schools.

I would like to take this opportunity to say thank you to everyone involved, all parents and carers who came to events and provided feedback, all schools for taking the project on board in such a tight timescale and our professional colleagues who helped us pull everything together



## Citizens Advice Sessions

Citizens Advice are hosting some drop in sessions with British Gas at various locations across the borough, please see the attached flyer for dates and times.

The programme will provide the following support to the community:

- Money and energy advice, including billing queries, benefits checks, income maximisation and budgeting support
- Energy efficiency guidance, including tips for reducing energy use and managing energy debt
- Referrals to British Gas Energy Trust grant programmes
- signposting and onward referrals to local services
- Distribution of free energy-saving items and seasonal essentials (e.g. warm packs)
- Access to British Gas customer debt specialists who will attend in person on the day at the events on 21<sup>st</sup>, 22<sup>nd</sup>, 28<sup>th</sup> and 29<sup>th</sup> April.
- Mind will be attending the event on Wednesday 22<sup>nd</sup> April.
- The Illegal Money Lending Team will be attending on Wednesday 22<sup>nd</sup> April and Thursday

## Energy bills leaving you cold?

Receive a warm welcome from us at one of our drop-in sessions.

**Thursday 16<sup>th</sup> April**  
Coffee morning: 10am-11.30am  
Food bank: 1pm-2.30pm  
Brotton Methodist's Church  
20 High Street  
Brotton TS12 2PG

**Tuesday 21<sup>st</sup> April and Wednesday 22<sup>nd</sup> April**  
10am-1pm  
Citizens Advice Darlington, Redcar & Cleveland  
17 Queen Street  
Redcar  
TS10 1AB

**Tuesday 28<sup>th</sup> April**  
10am-1pm  
Wilton Primary Academy  
Pasture Lane  
Lazenby  
Middlesbrough  
TS6 8DY

**Wednesday 29<sup>th</sup> April**  
10am-1pm  
Dormanstown Primary Academy  
South Avenue  
Dormanstown  
Redcar  
TS10 5LY

**Thursday 7<sup>th</sup> May**  
9.30am-1pm  
Next Step Shop  
Grangetown Community Hub  
Derwentwater Road  
TS6 7PY

### We can help with:

- Money and energy advice
- Tips for reducing energy use
- Energy debts
- Referrals to British Gas Energy Trust grants
- Access to energy saving items
- Seasonal essentials



© Citizens Advice Darlington, Redcar and Cleveland located at The CORE, Church Row, Darlington, DL1 5QD.  
Company limited by guarantee. Charity Registration No: 1112414, Registered Company Number: 5562437, Authorised & Regulated by the Financial Conduct Authority FBN: 617576

# News & Information cont

## Membership

We have had parents and carers reach out asking for advice and support and the easiest way to find out where we are and what events and training is coming up is to join our free membership. By completing the information in the link you will receive a message from Kerry who will ask you to confirm your email address. Once you have replied to confirm your email address you are officially a member. You will receive from us The SEND Guide for Parents completely free plus that months newsletter and events calendar.

Every week thereafter you will receive links for any training or workshops that are happening that you can book onto. We ask that you only book 1 space for yourself and if you require a space for someone else to come along they also must register as a member.

You will also receive links to any one off events we hold as well such as Carers Week Afternoon Tea and our Christmas Meal get together.

The link and QR code are located below for you to join:-

<https://sendfamilyvoicerc.co.uk/membership/>



## Forum Team

This is your forum team who are here to provide support and signposting to information and services. These are the members you will meet at drop-ins, events and workshops and who feed back any issues or feedback to professionals on families behalf's.

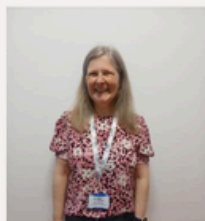
### Meet the Team



Emma Hebb  
Chair & Strategic  
Lead



Kerry Cassidy  
Vice Chair



Julia Conway  
Vice Chair



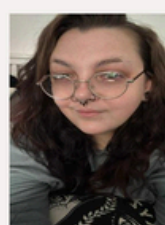
Clare Allen-Mulroy  
Parent  
Representative



Julia Walker  
Parent  
Representative



Leanne Boughey  
Parent  
Representative



Indie-Asher Plant  
Online Parent  
Representative

## Important Contact Numbers

LA Sen Department - 01642 304503

Redcar & Cleveland Transport Dept - 01642  
444974

LA MACH Team 01642 130700

Email - [RedcarMACH@redcar-cleveland.gov.uk](mailto:RedcarMACH@redcar-cleveland.gov.uk)

Camhs - 0300 013 2000

Getting Help Team (Used to be SPOC) - 0300  
2000 000 (option 2)

Short Breaks Self referral - 01642 771247

Daisy Chain Family Support - 01642 531248  
(Option 1)

Carers Together - 01642 488977

James Cook Hospital

01642 850850

NHS Service

111 or 999 in case of an emergency

Health Visiting & School Nursing Team

01642 444011

Family Hubs:

Dormanstown - 01642 492940

Grangetown - 01642 770810

Green Gates - 01642 759070

Guisborough - 01642 495357

Ormesby - 01642 513665

Loftus - 01287 640523

Redcar Coast - 01642 776030

Skelton - 01287 612333S

South Bank - 01642 457291

### Our Contact Details

Office 2T Civic Centre, Ridley Street,  
Redcar TS10 1TD

Email : [info@sendfamilyvoicerc.com](mailto:info@sendfamilyvoicerc.com)

# Events



Membership QR

## SEND Family Voice Events

If you wish to receive our newsletter plus links to our training and workshop offers please ensure you have signed up to become a member. Our membership is free and your details are kept safe and secure and are not disclosed to any third party. Once you are registered you will be asked to confirm your email address. Once you have done this you will receive the latest copy of our newsletter together with a copy of The SEND Guide for Parents. The link and QR Code is below:

<https://sendfamilyvoicerc.co.uk/membership/>

Weekly Drop In's - Every Tuesday 9.30am - 12pm - At our offices, Office 2T Civic Centre, Ridley Street Redcar. Opposite the Swimming baths and Redcar Library.

Tuesday 28<sup>th</sup> April - 10am - 12pm is our Adoption, Foster & SGO Group meeting at our offices.

## Upcoming Member Events

**Tuesday 28<sup>th</sup> April 2026**

**Wills and Probate with Appleby Hope & Matthews**

Come along and meet members of the probate team to find out all about Wills and Probate and the complexities of these documents when children lack mental capacity.

**Wednesday 29<sup>th</sup> April**

**Discussing the White Paper with Clare Mahoney and Danielle Swainston from LA**

Join us on a teams meeting to chat to Clare and Danielle about the White Paper that was released in February and what this means for our children and schools.

**Thursday 30<sup>th</sup> April**

**Meet the Transport Team**

A great opportunity to come and meet the new Transport Manager and Team who oversee school transport. Information will be available around the transport policy and the team will also be on hand to answer any questions you may have.

## Parent Support Courses

We are delighted to confirm that we have received some additional funding from the DfE as part of our core grant to enable us to run our parent support courses. These will be opened up to members only and held in person at our offices.

The courses we will be delivering are:

### Healthy Parent Carer Programme

Specifically designed for parent carers, particularly those caring for children with disabilities or special educational needs, who often prioritize their children's wellbeing over their own, leading to increased mental and physical health risks. This course looks at making small manageable steps to improve the health and wellbeing of parent carers by promoting empowerment, confidence, and resilience.

### Time out for Parents Courses

Courses designed for parents who have children with additional needs and aim to equip parents with tools and strategies to help better support your child. The four core courses we can offer are:

- Children with Additional Needs
- Children with Autism
- Children with ADHD
- Handling anger in the family.

We are hoping to run the first course at the beginning of May. More details will be provided shortly.

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# SEN Sessions

In and around the Redcar and Cleveland area.

### 1 TO 1 PRIVATE SWIMMING LESSONS

Galley Hill Pool, Guisborough, TS14 8PF

Monday	Availability- • 7:30-8pm
Tuesday	• 2:30-3pm
Wednesday	• 3-3:30pm • 7:30-8pm
Thursday	• 3:30-4pm • 7-7:30pm



**ABOUT US**  
8 Years of Coaching, I have coached 100s of Children and Adults in a competitive environment up to County, Regional, National & International successes in Swimming, Triathlon, Aquathlon. Previous positions of Head Coach/ Senior Swim Teacher.

07762431538  
www.swimwithdan.co.uk  
swimwithdan1td@yahoo.com

### 25k YOUTH & COMMUNITY CENTRE

AYTON DRIVE, REDCAR TS10 4LR

## GIRLS' GROUP

FEEL EMPOWERED AND JOIN A GROUP THAT IS SO MUCH MORE THAN HAIR AND NAILS. DISCUSS WHAT'S TRENDING, PLAY HILARIOUS GAMES AND PAMPER YOURSELF.

**TUESDAY EVENINGS (Term Time) 6 - 8PM**

**Ages 11-18 Cost: 50p per session**

this is Redcar & Cleveland

### FULLY FUNDED NEURODIVERSE FAMILY FITNESS

WEDNESDAYS 4.15-5PM

SUITABLE FOR FAMILIES WITH A CHILD ON THE PATHWAY, DIAGNOSED OR UNDIAGNOSED DELIVERED IN A SENSORY SETTING

We encourage families to attend with children who are struggling with their weight, movement and sleep patterns.

45 min sessions  
Classes will rotate with BOXIT: a glow class, silent disco, BALLfit and We will Rock You Drumming Weights and Bootcamp

Purpose of these sessions is to engage, energise and encourage more movement Reduce falls and injuries Super for spatial awareness

4.5 HOURS EXCLUSIVE USE

SUPER FOR AGES 4-18 YEARS WHO MAY STRUGGLE WITH PE AT SCHOOL OR ARE HOME EDUCATED AND WOULD LIKE A COMMUNITY GROUP EXERCISE SESSION

Senses Wellbeing Centre CIC, Unit 2, Binwell Court, Walsnes Avenue, Skelton, TS12 2L 01287 650151

To book -> <https://bookwhen.com/senseswellbeingcentre>

### sensory play Saturdays

10-11:30am

Guisborough Family Hub (Park Lane, TS14 6NT)

With Lisa & Phillippa

March 7<sup>th</sup> and 21<sup>st</sup>  
April 4<sup>th</sup> and 18<sup>th</sup>  
May 2<sup>nd</sup> and 16<sup>th</sup>  
June 6<sup>th</sup> and 20<sup>th</sup>  
July 4<sup>th</sup> and 18<sup>th</sup>

BEST START IN LIFE

### ADDITIONAL NEEDS SESSION

SUNDAY 8<sup>th</sup> FEBRUARY  
SUNDAY 8<sup>th</sup> MARCH  
SUNDAY 19<sup>th</sup> APRIL

SENSORY CAVE ACCESS

1.5 HOURS EXCLUSIVE USE

BOOK ONLINE: [WWW.SKELTONLEISUREHUB.CO.UK](http://WWW.SKELTONLEISUREHUB.CO.UK) 01287 659996

### THE JUNCTION YOUTH CLUB

MONDAYS & WEDNESDAYS • 6PM - 8PM  
BRECKON HILL COMMUNITY CENTRE, MIDDLESBROUGH, TS4 2DS

FRIDAYS • 6PM - 8PM  
GROVE HILL COMMUNITY HUB, MIDDLESBROUGH, TS4 2RP

THE JUNCTION FOUNDATION PRESENTS A FREE, WEEKLY YOUTH CLUB WITH REFRESHMENTS, ACTIVITIES & MORE FOR YOUNG PEOPLE AGES 11 - 17 YEARS

01542 756000 info@thejunctionfoundation.com

### WOODS & WAVES

FOREST AND BEACH SCHOOL | CIC

Providing Forest and Beach School sessions to families throughout Redcar and Cleveland.

At Woods & Waves children and young people have the opportunity to connect with nature, use tools, enjoy the warmth of a campfire, complete scavenger hunts, engage in nature-based arts and crafts and so much more. The sessions are very flexible and child-led, participants are encouraged to follow their own interests and ideas, free play and exploration are a big part of the Forest School approach. Parent/carers stay and join in the fun too.

Children with additional needs are welcome to attend any of our sessions, and we also have SEND sessions every third Saturday of the month from 16<sup>th</sup> March.

To book a place visit our Facebook page @woodswavesforestandbeachschool Or use our booking link <https://bookwhen.com/woodswaves>



In addition we also have some availability on our fully funded 10 week SEND Forest School group:

Thanks to funding from Woodsmith Foundation we are able to offer fully funded small group Forest and Beach School to children and young people. To qualify the child/YP must: Be aged 5-18 years, live in Redcar and Cleveland, and have an additional need or disability.

This is for a block of 10 sessions and we have a couple of remaining spaces for our Thursday 4pm sessions beginning in April, so you must be able to come along to Saltburn on this day and time to qualify. To express your interest in your child/young person been involved in this project please contact us: [woodswaves2022@gmail.com](mailto:woodswaves2022@gmail.com) / 07533366410

### 25k YOUTH & COMMUNITY CENTRE

AYTON DRIVE, REDCAR TS10 4LR

## Manga Art

Step in to the world of anime and create your own Manga characters by learning various drawing techniques and using a series of art & multimedia resources. Join the anime community and meet new friends!

**TUESDAY 6-8pm**  
**THURSDAY 7-9pm**  
(TERM TIME)

Cost: 50p Per Session  
Ages 11 - 18

All Manga characters on this poster have been created by the young people that attend the Manga art sessions!

this is Redcar & Cleveland

### 25k YOUTH & COMMUNITY CENTRE

AYTON DRIVE, REDCAR TS10 4LR

## GAMES & TECHNOLOGY

Youth Club

Come along and socialise with your friends and chill out and play some board games. Prefer computer games? We have a selection of classic gaming platforms including Nintendo Wii & Xbox. We also have Pool, Ping Pong, Team Games & More...

**THURSDAY EVENINGS (TERM TIME) 7 - 9pm**  
Ages: 11 - 18  
COST: 50p Per Session

this is Redcar & Cleveland

### TUNED IN! 2 MUSIC

FRIDAY EVENINGS (TERM TIME) 6-8PM AGES 11 - 18

VENUE: SKELTON YOUTH & COMMUNITY CENTRE MARSK LANE, SALTBURN BY THE SEA TS12 2HA

Cost: £2.50 per 15 min for young people to play, sing and listen through 20 mins. The sessions for 11-18 year olds include a variety of music making activities including song-writing, band performing, 5/5 instrumental tuition and performance opportunities. This project is funded by Arts Council England as part of our "Breakthrough Music" Project

this is Redcar & Cleveland

### WELLBEING & RESILIENCE GROUP

Mind, body, soul

A group to feed your mind, body and soul through meditative practices combined with mindful movement. To empower and enable participants to learn different ways to relax and handle the stresses and strains of everyday life

Led by Holistic, wellbeing coach Terry Doyle

Walk ins welcome!

Every Thursday Starting 1-3pm - 3<sup>rd</sup> July 2023

18+ Living in Redcar & Cleveland

1:00-3:00

Naucuman Methodist Church, Mersey Road, Redcar, TS10 1NH

Free! Refreshments included

Transport On a direct bus route

TAI CHI  
GUIDED VISUALISATIONS  
CHI KUNG BREATHWORK  
MEDITATION & MINDFULNESS

Contact Chris for more info 07394871751  
cwpactivities@footprintsinthecommunity.co.uk

### World of Play SEN SESSIONS

1st Sunday of every month  
9.30am - 12.00pm

Come and enjoy World of Play when it's much calmer and quieter at our SEN sessions

This time is exclusively for children with disabilities and their family & friends

Full use of all our facilities is available

INCLUSIVITY

### Skittles LGBTQIA+ & gender non-conforming young people

25k YOUTH & COMMUNITY CENTRE AYTON DRIVE, REDCAR TS10 4LR

A Youth Group for LGBTQIA+ & gender non-conforming young people

Wednesday Evenings  
AGES 12 - 16 5pm - 7pm (Term Time)  
50p per session

A safe space to be yourself! Come along & make new friends

If you require more information please contact:  
Helen Higgs (01642 771245) [helen.higgs@redcar-cleveland.gov.uk](mailto:helen.higgs@redcar-cleveland.gov.uk)  
All enquiries are treated in confidence

### COMETS Disability Football

Your place to play  
A safe space for disabled children aged 5 - 11 to kickstart their football journey

Just be you!

kick ball happy

Scan here to see Comets in action!

Time and Date: Saturday Morning - 10.00am to 11.00am

Location: Sports Hall, Nunthorpe School, Guisborough Road, Nunthorpe, TS7 0LA

Contact: Andy Fawcett Phone: 07967 023888

Email: [Andyf.spr@gmail.com](mailto:Andyf.spr@gmail.com)

ENGLAND FOOTBALL Get in touch to book your first session

### Premier League Kicks

DISABILITY SPECIFIC 2023/24

TUESDAY BOROBILITY Acorn Centre TS5 8QB U12 PAN 4:45pm - 5:45pm U13+ PAN 5:45pm - 6:45pm

WEDNESDAY BOROBILITY EAST CLEVELAND LOFTUS CRICKET CLUB TS13 4LG 5pm - 6pm

FREE TO PLAY!

Foundati

### FOOTBALL 4 ALL

A team specially for Neurodiverse kids aged 4-16

Every Saturday Morning:  
8:30-9:00 1-1 Sessions  
9:00-10:00 Main Session

For more info contact:  
Paul 07519607545 - [Paulc\\_spr@outlook.com](mailto:Paulc_spr@outlook.com)



# SEND support across Redcar and Cleveland

There is a wide range of Special Educational Needs and Disabilities (SEND) support available across the borough, including those who do not have a formal diagnosis.

## Redcar and Cleveland Local Offer

Redcar and Cleveland's Local Offer is a free information directory that shows what support or provision is available in our area for children and young people with special educational needs and/or disabilities aged 0 – 25 years old and their families.

<https://www.redcar-cleveland.gov.uk/children-and-families-services/local-offer>

## SENDIASS

The SENDIASS Service provides independent, impartial advice to parents/carers with a child aged 0-25 years old with special educational needs. We also provide advice to children and young people with SEN. We can help with education, health and social care.

We are open Monday - Thursday, 09:00-17:00 and Friday, 09:00-16:30.

You can reach SENDIASS by :

Kerrie Walker (SENDIASS Officer) [kerrie.walker@barnardos.org.uk](mailto:kerrie.walker@barnardos.org.uk) 07713787617

Joanne Alton (SENDIASS Officer) [joanne.alton@barnardos.org.uk](mailto:joanne.alton@barnardos.org.uk) 07934602584

Phone: 01642 310806

Email: [southteessendiass@barnardos.org.uk](mailto:southteessendiass@barnardos.org.uk)

## Redcar and Cleveland Early Years SEND Team

The Early Years Area SENDCo coordinates the support provided by the Early Years SEND Practitioners, who were previously known as and sometimes still referred to as Portage. The team support children who have a significant delay in two or more areas of their development, from birth to school age. To access the Early Years Practitioners, SENDCO's should complete a Family Hubs Referral form

## Redcar and Cleveland SEN department

The SEND Team is responsible for Education, Health, and Care Needs Assessments (working in collaboration with the family, child or young person and professionals). They also manage the placement and provision for children with Education, Health, Care Plan (EHCP) as well as annual reviews. The SEND team consists of a Statutory SEND Manager, SEND Lead Officers, PFA Coordinator, SEND Officers, Independent Travel Trainers, SEND Business and Data Officer and the SEND administration team.

To contact either:

email [sen@redcar-cleveland.gov.uk](mailto:sen@redcar-cleveland.gov.uk)

Telephone 01642 304503

## SEND Family Voice, Parent Carer Forum

We are a Department of Education funded forum of parents and carers of children and young people (0-25) with special educational needs and/or disabilities. Our main aim is to ensure the needs of our children are met. We bring together parent carer voices from across Redcar and Cleveland to improve engagement between services and families, to empower each other and influence policy and practice.

<https://sendfamilyvoicerc.co.uk/>

## Redcar and Cleveland Family Hubs

Our Family Hubs and wider network, offer help and support to families with children aged 0-19 years (25 with SEND), across Redcar and Cleveland.

<https://www.redcar-cleveland.gov.uk/family-hubs>

## Preparing for Adulthood

'Preparation for adulthood' is a national framework that aims to ensure that all young people with special educational needs and disabilities have the support they need to ensure they achieve their full potential and live happy, healthy lives. Schools, colleges, health and social care services work together to help plan and prepare young people in four main areas;

- continuing education, training or getting a job
- living independently
- having friends and being part of the local community
- being as healthy as possible.

<https://informationdirectory.redcar-cleveland.gov.uk/local-offer-send/preparing-adulthood-14-25-years/preparation-adulthood>

## Short Breaks

Short Breaks are available for children and young people with special educational needs and or disabilities aged 0 - 18 years, some support may extend up to 25 years where there is an assessed need for the service to remain in place. Short Breaks support provides opportunities for parent carers to have a break from their caring responsibility while also providing fun and exciting opportunities for children and young people.

<https://www.redcar-cleveland.gov.uk/children-and-families-services/short-breaks-for-children-young-people-and-their-families>